

J&M TACKLE

SPORTFISHING OUTFITTERS

Return Goods Form

Please Ship Package to:

Attn:Returns
 25125 Canal Rd.
 Orange Beach, AL 36561

Return Policy

Your satisfaction is the goal of J&M Tackle. If you are not satisfied with a product purchased from us, please return items. For non-defective items returned in satisfactory re-saleable condition, you will be refunded or credited for the entire purchase price, less shipping charges. Unused, non-defective items outside the original package that are not deemed to be resaleable are subject to a 15% restocking fee. Defective items are subject to manufacturer's warranty policies. *Computer software, books, and custom/special orders will not be accepted for return.*

Shipping Liability for Returned Goods

If you are returning a product due to a reason out of the control of J&M Tackle, i.e. the wrong size was ordered by customer, customer simply does not want the purchased item, etc, the return shipping costs are your responsibility. Should your receive an item by mistake, i.e. the item shipped does not match the invoice, or an incorrect size or color was shipped due to the mistake of J&M Tackle (we are only human, and do make mistakes time to time!), arrangements will be made for return at the expense of J&M Tackle. For most returns of this nature, we will issue a UPS call tag to pick up the unwanted item(s), and re-ship the correct item. Return issues of extraordinary circumstances will be handled on a case-by-case basis in an effort to achieve your 100% satisfaction.

How to Return an Unwanted Item

If you would like to return an item, please simply mark the item quantity that you are returning next to the item and send to the above address. If you would like to exchange an item, please mark the exchange box, and write the item you would like to receive and send to the above address. Please re-pack the item securely in an appropriate shipping container and return it via UPS, FedEx, or U.S. Mail. Be sure to insure the package adequately.

Order#: _____

Sold to:

Ship-to Address:

Customer #: _____

Quantity	Item #	Description	Price	Selling unit	Ext prc
_____	_____	_____	_____	_____	_____
_____	_____	Size/Color _____ <input type="checkbox"/> Return <input type="checkbox"/> Exchange for: _____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	Size/Color _____ <input type="checkbox"/> Return <input type="checkbox"/> Exchange for: _____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	Size/Color _____ <input type="checkbox"/> Return <input type="checkbox"/> Exchange for: _____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	Size/Color _____ <input type="checkbox"/> Return <input type="checkbox"/> Exchange for: _____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	Size/Color _____ <input type="checkbox"/> Return <input type="checkbox"/> Exchange for: _____	_____	_____	_____
_____	_____	_____	_____	_____	_____

Total line items: _____ **Order subtotal:** _____

Tax amount: _____

Order total: _____

Use card on file Use New Card: _____ Exp: ___ / ___

Order amt due: _____

Serving the Dedicated Angler Since 1988.

We appreciate your business,
 and look forward to hearing from
 you again.